



Domestic Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector : certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking)						
(Per Pax/Per Sector)						
	Fee	20 KG	30 KG	40 KG	50 KG	60 KG
Flight > 2 hours	IDR	410,000.00	870,000.00	1,480,000.00	1,924,000.00	2,598,000.00

Checked Baggage (After Initial Booking)/ KIOSK						
(Per Pax/Per Sector)						
	Fee	20 KG	30 KG	40 KG	50 KG	60 KG
Flight > 2 hours	IDR	574,000.00	1,218,000.00	2,072,000.00	2,694,000.00	3,638,000.00

Sport Equipment					
IDR (Per Pax/Per Sector)					
Platform	15 KG	20 KG	25 KG	30 KG	40 KG
During Initial Booking	182,000.00	246,000.00	307,000.00	522,000.00	888,000.00
After Initial Booking/ KIOSK	256,000.00	344,000.00	430,000.00	731,000.00	1,243,000.00

Other Baggage						
(Per Pax/Per Sector)						
Fee	Checked baggage Airport Counter first 20kg	Sport Equipment Airport Counter First 20 KG	Excess Baggage (Per KG)	Lost Baggage Compensation (Per KG)	Gate Baggage (Not applicable for promotional & purchase)	Xpress Baggage
IDR	-	410,000.00	164,000.00		615,000.00	28,000.00
USD				20.00		



Domestic Route - Seat (QZ)

1. All Fees displayed are one-way direct flights only with aircraft model Airbus 320/321 from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	163,500.00	84,000.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	213,000.00	109,500.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	240,000.00	120,000.00



Domestic Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Others			
Item	Charging Method	Currency	Fee
Flight Change Fee	per pax per sector	IDR	277,500.00
Infant Fee	per pax per sector	IDR	10% of fare
Cancellation Fee	per pax per journey	IDR	242,000.00
Rescue Fee	per pax per sector	IDR	490,000.00
Early Flex	per pax per sector	IDR	340,000.00

Handling Fee			
Item	Charging Method	Currency	Fee
Credit/Debit Card Processing Fees	per pax per sector	IDR	16,650.00
Direct Debit Processing Fees	per booking	IDR	10,091.00
Convenient Store Payment Processing Fees	per pax per booking	IDR	11,100.00
Installment Payment Processing Fee	per pax per booking	IDR	88,800.00
Booking Service Fees	per pax per booking	IDR	66,600.00
Refund Fee	per pax per journey	IDR	45,000.00



Domestic Route - Others Fees and Charges (QZ)

Fuel Surcharge (Exclusive local tax)	
Currency	Rates (IDR)
CGKKNO	229,369.00
SUBLOP	105,495.00
BTJKNO	111,351.00
CGKPNK	164,685.00
DPSSOC	125,045.00
DPSYIA	141,892.00
CGKSUB	148,739.00
CGKPKU	181,171.00
KNOPKU	115,946.00
BDOKNO	246,036.00
DPSLBJ	129,279.00
BDODPS	178,829.00
CGKDPS	182,432.00
DPSKNO	344,865.00
CGKSOQ	424,775.00
CGKLOP	177,928.00
BPNDPS	171,171.00
DPSSUB	81,261.00
CGKPDG	188,108.00
KNOYIA	279,009.00
CGKTJQ	103,243.00
CGKYIA	108,108.00
DPSPLM	219,369.00
DPSUPG	149,640.00
DPSSRG	143,604.00
CGKDTB	212,973.00



International Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector : certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking)						
(Per Pax/Per Sector)						
Fee	20 KG	25 KG	30 KG	40 KG	50 KG	60 KG
IDR	681,800.00	838,600.00	1,065,400.00	1,652,000.00	2,147,600.00	2,899,400.00
INR	5,070.00	6,130.00	7,590.00	11,450.00	14,920.00	20,120.00
MYR	182.28	237.16	301.84	466.48	605.64	819.28
SGD	72.52	94.08	139.16	221.48	288.12	388.08
THB	1,617.00	1,764.00	2,205.00	3,675.00	4,774.00	5,964.00

Checked Baggage (After Initial Booking)/ KIOSK						
(Per Pax/Per Sector)						
Fee	20 KG	25 KG	30 KG	40 KG	50 KG	60 KG
IDR	954,800.00	1,174,600.00	1,491,000.00	2,312,800.00	3,007,200.00	4,058,600.00
INR	7,100.00	8,580.00	10,630.00	16,030.00	20,890.00	28,170.00
MYR	254.80	331.24	423.36	652.68	848.68	1,146.60
SGD	101.92	131.32	194.04	309.68	403.76	542.92
THB	2,146.20	2,338.00	2,910.60	4,851.00	6,678.00	8,344.00



International Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector : certain fees are chargeable for each stop of your journey.

Sport Equipment (per pax per sector)								
During Initial Booking					After Initial Booking/ KIOSK			
Fee	20 KG	25 KG	30 KG	40 KG	20 KG	25 KG	30 KG	40 KG
IDR	720,000.00	936,000.00	1,212,000.00	1,824,000.00	1,008,000.00	1,310,000.00	1,704,000.00	2,555,000.00
INR	6,080.00	7,360.00	9,100.00	13,750.00	8,510.00	10,300.00	12,740.00	19,250.00
MYR	112.00	145.00	185.00	286.00	156.00	203.00	259.00	400.00
SGD	44.00	58.00	85.00	136.00	62.00	80.00	119.00	190.00
THB	1,420.00	1,850.00	2,340.00	3,640.00	1,980.00	2,590.00	3,280.00	5,090.00

Other Baggage									
(Per Pax/Per Sector)									
Fee	Checked Baggage Airport Counter First 20 KG	Sport Equipment Airport Counter First 20 KG	Excess Baggage (Per KG)	Lost Baggage Compensation (Per KG)	Gate Baggage (Not applicable for promotional & purchase)	Xpress Baggage	Xtra Carry On (During Initial Booking)	Xtra Carry On (After Initial Booking)/ KIOSK	Airport Xtra Carry On
AUD	110.00	85.00	40.00		160.00	13.00	22.00	27.00	45.00
CNY	500.00	400.00	180.00		750.00	70.00	90.00	110.00	200.00
HKD	540.00	430.00	190.00		800.00	75.00	100.00	120.00	210.00
IDR	1,240,000.00	1,150,000.00	390,000.00		1,720,000.00	97,000.00	223,000.00	260,000.00	440,000.00
INR	7,700.00	5,500.00	2,000.00		11,200.00	380.00	1,850.00	2,110.00	2,500.00
MYR	330.00	270.00	100.00		500.00	19.00	70.00	80.00	130.00
SGD	125.00	75.00	35.00		185.00	7.00	20.00	23.00	37.00
THB	3,100.00	2,600.00	940.00		3,900.00	240.00	440.00	490.00	960.00
USD	70.00	55.00	25.00	20.00	95.00	8.00	14.00	17.00	24.00



International Route - Seat (QZ)

1. All Fees displayed are one-way direct flights only with aircraft model Airbus 320/321 from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	138.00	88.00
BND	35.00	23.00
CNY	263.00	145.00
HKD	276.00	160.00
IDR	1,101,240.00	631,770.00
INR	3,105.00	1,957.00
MYR	158.70	101.00
SGD	49.00	30.00
THB	1,600.00	590.00
USD	23.00	15.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	180.00	114.00
BND	46.00	30.00
CNY	341.00	189.00
HKD	359.00	208.00
IDR	1,432,440.00	883,890.00
INR	4,347.00	3,695.00
MYR	207.00	134.00
SGD	63.00	45.00
THB	2,080.00	765.00
USD	29.00	19.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	72.00	43.00
BND	36.00	22.00
CNY	270.00	140.00
HKD	290.00	160.00
IDR	570,000.00	336,000.00
INR	3,500.00	2,100.00
MYR	140.00	90.00
SGD	50.00	30.00
THB	1,080.00	570.00
USD	23.00	14.00



International Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Infant Fee	
(Per Pax/Per Sector)	
Currency	Fee
AUD	30.00
IDR	247,000.00
INR	1,050.00
MYR	75.00
SGD	25.00
THB	610.00

Flight Change fee	
(Per Pax/Per Journey)	
Currency	Fee
AUD	55.00
IDR	400,000.00
INR	1,996.00
MYR	120.00
SGD	60.00
THB	1,320.00

Flight Cancellation fee	
(Per Pax/Per Journey)	
Currency	Fee
AUD	45.00
IDR	315,000.00
INR	1,567.00
MYR	100.00
SGD	50.00
THB	1,100.00

Refund Fee*	
(Per Pax/Per Journey)	
Currency	Fee
IDR	45,000.00

*Exempted for flights outbound from Thailand and HongKong



International Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Credit/Debit Card Processing Fees		
(Per Pax/Per Sector)		
Departing Country	Currency	Fee
Australia	AUD	8.00
Indonesia	IDR	27,000.00
India	INR	210.00
Malaysia*	MYR	NA
Singapore	SGD	10.00
Thailand	THB	120.00
Japan	JPY	500.00

* Departing and arriving

Digital Payment* Processing Fees		
(Per Pax/Per Way)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia **	IDR	10,000.00
India	INR	210.00
Malaysia***	MYR	-
Singapore	SGD	5.00
Thailand	THB	100.00
Japan	JPY	150.00

*Payment made via UnionPay, Alipay, WeChat, CCAvenue, Rupay, India Wallet, LINE Pay, NAPAS, and PayPal.

** Per Pax Per Booking

*** Departing and arriving

Direct Debit Processing Fees		
(Per Booking)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia	IDR	10,000.00
India	INR	210.00
Malaysia*	MYR	-
Singapore	SGD	5.00
Thailand	THB	100.00

*Departing and arriving

Booking Service Fee	
(Per Pax/Per Booking)	
Currency	Fee
AUD	11.00
IDR	60,000.00
INR	316.00
MYR	20.00
SGD	11.00
THB	250.00



International Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Convenient Store Payment Fee	
(Per Pax/Per Way)	
Currency	Fee
IDR*	10,000.00
THB	100.00

* Per Pax Per Booking

Counter Check In Fee	
(Per Pax/Per Sector)	
Currency	Fee
MYR	30.00

Thailand Installment Processing Fee	
(Per Pax/Per Way)	
Currency	Fee
THB	120.00

Indonesia Installment Processing Fee	
(Per Pax/Per Booking)	
Currency	Fee
IDR	80,000.00

* Outbound Malaysia only

Fee	Rescue Fee	Early Flex
(Per Pax/ Per Sector)		
Currency	Rates	Rates
MYR	200.00	450.00
AUD	80.00	175.00
BDT	4,600.00	6,000.00
BND	55.00	70.00
CNY	360.00	820.00
HKD	400.00	480.00
IDR	653,000.00	1,550,000.00
INR	4,200.00	9,500.00
KHR	170,000.00	95,000.00
KRW	67,000.00	156,000.00
LAK	871,000.00	1,100,000.00
LKR	15,700.00	18,500.00
MOP	400.00	500.00
PHP	2,800.00	2,950.00
SAR	155.00	360.00
SGD	70.00	85.00
THB	1,800.00	3,500.00
TWD	1,300.00	3,100.00
USD	50.00	115.00
VND	1,020,000.00	1,300,000.00



International Route - Others Fees and Charges (QZ)

Fuel Surcharge (between 1 to 2 Hours)	
Currency	Rates
IDR	312,000.00
AED	71.00
AUD	29.00
BDT	2,235.00
BND	26.00
CNY	139.00
EUR	18.00
GBP	16.00
HKD	150.00
INR	1,600.00
JPY	3,100.00
KHR	78,164.00
KRW	27,000.00
LKR	5,900.00
MMK	61,971.00
MOP	153.00
MUR	901.00
MYR	90.00
NPR	2,536.00
NZD	32.00
PHP	1,120.00
SAR	72.00
SGD	26.00
THB	710.00
TWD	620.00
USD	20.00
VND	486,000.00

Fuel Surcharge (between 2 to 3 Hours)	
Currency	Rates
IDR	347,000.00
AED	78.00
AUD	32.00
BDT	2,483.00
BND	29.00
CNY	155.00
EUR	20.00
GBP	17.00
HKD	167.00
INR	1,770.00
JPY	3,500.00
KHR	86,849.00
KRW	30,000.00
LKR	6,500.00
MMK	68,857.00
MOP	170.00
MUR	1,001.00
MYR	100.00
NPR	2,817.00
NZD	35.00
PHP	1,240.00
SAR	80.00
SGD	29.00
THB	780.00
TWD	690.00
USD	22.00
VND	540,000.00

Fuel Surcharge (between 3 to 4 Hours)	
Currency	Rates
IDR	451,000.00
AED	102.00
AUD	42.00
BDT	3,228.00
BND	38.00
CNY	201.00
EUR	26.00
GBP	22.00
HKD	217.00
INR	2,300.00
JPY	4,500.00
KHR	112,903.00
KRW	38,000.00
LKR	8,500.00
MMK	89,514.00
MOP	221.00
MUR	1,301.00
MYR	130.00
NPR	3,662.00
NZD	46.00
PHP	1,620.00
SAR	104.00
SGD	38.00
THB	1,020.00
TWD	900.00
USD	28.00
VND	702,000.00

Fuel Surcharge (more than 4 Hours)	
Currency	Rates
IDR	520,000.00
AED	117.00
AUD	48.00
BDT	3,724.00
BND	43.00
CNY	232.00
EUR	30.00
GBP	26.00
HKD	250.00
INR	2,660.00
JPY	5,200.00
KHR	130,273.00
KRW	44,000.00
LKR	9,700.00
MMK	103,285.00
MOP	255.00
MUR	1,501.00
MYR	150.00
NPR	4,226.00
NZD	53.00
PHP	1,860.00
SAR	120.00
SGD	44.00
THB	1,170.00
TWD	1,040.00
USD	32.00
VND	810,000.00