

Terms and Conditions for the Chat Giveaway Campaign

Introduction

1. This **“Chat Giveaway (Flight Voucher) Campaign” (“Contest”)** is organised by MOVE Travel Sdn. Bhd. (Registration No: 201301020508 (1050338-A) (**“Move Travel”, “Organiser”**).
2. This Contest is open to participants worldwide (**“Participating Region”**) and will be implemented on the AirAsia MOVE Community Chat (**“Dedicated Platform”**).
3. This Contest is governed by the terms and conditions set out hereunder (**“Specific T&C”**) and the Event’s General Terms and Conditions which can be found at <https://www.airasia.com/aa/about-us/en/gb/event-general-terms-and-conditions.html> (**“General T&C”**).

Contest Period

4. Notwithstanding the time zone of the respective location within the Participating Region, this Contest will commence from **12:00 (GMT+8) on 14 March 2025**, and end at **23:59 (GMT+8) on 31 December 2025**. (**“Contest Period”**).

Contest Requirements

5. For a person to participate in this Contest (**“Participant”**) and be entitled to win the Prizes (hereinafter defined), Participants must fulfil the following requirements during the Contest Period (**“Contest Requirements”**):
 - a. Must have a valid and existing AirAsia member account (having subscribed and registered for membership under the loyalty and rewards program operated by BIGLIFE SDN. BHD. (**“BL”**) under the name **‘AirAsia rewards’** and have a unique registration number known as the ‘AirAsia member ID’ issued by BL at the point of participation in the Contest. In the event the Participant is not a registered AirAsia member at the time of the Contest Period, the Participant is required to sign-up as an AirAsia member via AirAsia MOVE website or mobile application before participating in the Contest; and
 - b. Must comply with the Contest Mechanism (hereinafter defined).

Contest Mechanism

6. By participating in the Contest, the Participants who adhere to the following mechanism during the Contest Period (**“Contest Mechanism”**) are eligible to receive the Prizes (hereinafter defined):
 - a. Participants must complete the following steps:
 - i. Reply to the ‘Chat Contest’ post that is posted in the ‘AirAsia MOVE’

AirAsia Chat Community (**“Contest Post”**) with the answer to the question shared by AirAsia MOVE.

b. For clarity, Participants must not delete the comment until the Winner Announcement Date.

7. Each Participant shall only be entitled to one (1) valid entry. Any additional comment posted by the Participant shall not constitute an additional entry to the contest.

8. Participants who strictly follow the Contest Mechanism and provided the correct answers will be selected by the Organiser as the Winners (hereinafter defined) of this Contest. In the event that more than five (5) Participants provide the correct answer, the Winners will be selected randomly.

Prizes

9. The prizes for this Contest depends on each month's availability (**“Prizes”**).

10. The Prizes are not for sale, non-refundable, non-transferable and non-exchangeable for cash, or used for any other benefits in kind.

11. All tax and expenses associated with the redemption of the Prizes such as meal, transportation, accommodation or any other costs of a personal nature that are not stated (if applicable) shall be solely borne by the Winner(s).

Winner Announcement

12. Subject to these Specific T&C, who strictly follow the Contest Mechanism will be selected as the winner of this Contest (collectively referred to as **“Winners”** and individually referred to as **“Winner”**).

13. Each Winner will receive one (1) Prize pursuant to Clause 9. Each Winner can only receive one (1) Prize throughout the Contest Period.

14. The Winners will be announced in the ‘AirAsia MOVE’ AirAsia Chat Community within fourteen (14) days after the end of the Event (**“Winner Announcement Date”**). Following the announcement, the Organiser will contact the Winners through the AirAsia Chat “For You” Direct Message or any other modes of communication which the Organiser deems appropriate.

15. The Winners will receive the promo code via the AirAsia Chat “For You” Direct Message.

16. The Organiser reserves the absolute right, at any time, to verify the validity of the Winners’ AirAsia member account and identification.

17. In the event the Winner is unreachable or had failed to inform the Organiser of the acceptance of Prize within 14 (fourteen) working days from the time the Organiser contact the Winners, the Organiser shall reserve the right at its sole discretion to select and award

another Participant as the Winner with or without any further notice and/or assigning any reasons.

18. The Organiser's decision shall be deemed final and conclusive, and no correspondence nor complaint by any Participant shall be entertained.

Miscellaneous

19. By using AirAsia Chat, the Participants acknowledge that the AirAsia Chat Terms and Conditions which can be found at <https://www.airasia.com/aa/about-us/en/gb/chat-terms-and-conditions.html> shall also apply.

20. The General T&C and other terms and conditions referred to herein may be amended from time to time, hence, you are advised to review it periodically to be aware of such modifications. In the event of any conflict or inconsistency between the Specific T&C and any terms and conditions set forth in the General T&C or other applicable terms and conditions, the Specific T&C shall prevail.

21. This Specific T&C are governed by the laws of Malaysia and subjected to the jurisdiction of courts in Malaysia.